

CITY AND COUNTY OF SWANSEA

NOTICE OF MEETING

You are invited to attend a Meeting of the

SCRUTINY PERFORMANCE PANEL – PUBLIC SERVICES BOARD

At: Committee Room 5, Guildhall, Swansea

On: Wednesday, 30 August 2017

Time: 10.00 am

Convenor: Councillor Mary Jones

Membership:

Councillors: P M Black, T J Hennegan, C A Holley, P R Hood-Williams, J W Jones, P B Smith and M Sykes

Co-opted Members: C Bija, P B Smith and J Warman

AGENDA

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- 1 **Apologies for Absence.**
- 2 **Disclosure of Personal and Prejudicial Interests.**
www.swansea.gov.uk/disclosuresofinterests
- 3 **Public Questions**
- 4 **Terms of Reference** 1 - 3
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To approve & sign the Notes of the previous meeting(s) as a correct record.
- 6 **Conveners letter and response from previous meeting** 7 - 14
- 7 **Officer Briefing - Wellbeing Assessment** 15 - 27
Steve King - Senior Research & Information Officer
- 8 **Officer Briefing - Wellbeing Plan**
Chris Sivers - Director of People
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Next Meeting: Wednesday, 25 October 2017 at 10.00 am

Huw Evans

Huw Evans
Head of Democratic Services
Wednesday, 23 August 2017
Contact: Scrutiny - 637732

Public Services Board Scrutiny Performance Panel Terms of Reference

1. Why this topic is important:

- Scrutiny of Public Services Boards by local scrutiny committees is a statutory requirement set out in the Well-being of Future Generations (Wales) Act 2015 and associated statutory guidance.
- Scrutiny plays an important role; ensuring that partnership working is accountable to elected local councillors.
- Swansea Public Services Board is the overarching strategic partnership of public service providers in the area – scrutiny of this partnership supports the scrutiny of service performance more generally.

2. What is the purpose of the Panel?

The overarching purpose of the panel is to consider:

What difference is Swansea Public Services Board making for citizens?

The remit of the Panel includes only the activities of the Public Services Board as a partnership and excludes scrutiny of individual partner organisations.

3. What are the possible lines of inquiry?

The Panel will support the Scrutiny Programme Committee to scrutinise the Public Services Board. The Act says that:

Each Local Authority must ensure its overview and scrutiny committee has the power to:

- a) Review or scrutinise the decisions made or actions taken by the public services board;*
- b) Review or scrutinise the board's governance arrangements;*
- c) Make reports or recommendations to the board regarding its functions or governance arrangements;*
- d) Consider matters relating to the board as the Welsh Ministers may refer to it and report to the Welsh Ministers accordingly; and*
- e) Carry out other functions in relation to the board that are imposed on it by the Act.*

In addition to these functions the Panel's Lines of Inquiry can include (but not be limited to), the following:

1. The effectiveness of the Wellbeing Assessment
2. The effectiveness of the Wellbeing Plan
3. How well the Public Services Board is meeting its well-being duties, and is considering the seven well-being goals and five ways of working
4. The effectiveness of performance measurement arrangements

5. The level of commitment from individual partners to the work of the Public Services Board
6. The effectiveness of the Public Services Board in communicating its work, objectives and outcomes to its stakeholders
7. The effectiveness of the Public Services Board in addressing the issue of pooled funding to tackle priorities

These Lines of Inquiry, some of which follow from the work of the Local Service Board Scrutiny Panel, are to be considered when the Panel develops its workplan.

5. Who will sit on this Panel?

The Panel will be a multi-agency panel with a core membership of 13 including seven scrutiny councillors and six invited non-executives from local partner agencies. The scrutiny councillors will provide links to the committee and performance panels. The invited partner non-executives will be from the organisations listed in the Act as statutory members and statutory invited participants (excluding the Council and the Welsh Ministers).

The seven scrutiny councillors will be:

Chair of the Scrutiny Programme Committee (Convener)	Vice Chair of the Scrutiny Programme Committee (Convener)
Convener (or representative from) the Schools Performance Panel	Convener (or representative from) the Child and Family Services Performance Panel
Convener (or representative from) the Service Improvement and Finance Performance Panel	Convener (or representative from) the Adult Services Performance Panel (proposed - to be confirmed by the committee)
Convener (or representative from) the Development & Regeneration Performance Panel	

The non-executive members of partner organisations who will be invited to join the Panel are as follows:

Public Services Board Statutory Members / Invited Participants	Invitee
Abertawe Bro Morgannwg University Health Board (Statutory Member)	Non-executive Board Member
Mid and West Wales Fire and Rescue Service (Statutory Member)	Member of the Performance, Audit and Scrutiny Committee , Mid and West Wales Fire Authority
Natural Resources Wales (Statutory Member)	Non-executive Board Member
The Chief Constable of South Wales	Member of the South Wales Police and

Police (Invited Participant)	Crime Panel
The South Wales Police and Crime Commissioner (Invited Participant)	
Probation Service Representative (Invited Participant)	Non-executive (tbc)
Swansea Council of Voluntary Services (Invited Participant)	Non-executive management Committee Member

In addition to the core membership the panel will be entitled to co-opt additional members on a temporary basis the length of which to be determined by the Panel. Co-optees should not be acting in an executive capacity for any of the Local Service Board partner agencies and may only be invited to join the Panel with the unanimous agreement of Panel members.

6. How will the Panel report to the Scrutiny Programme Committee and elsewhere?

The Panel will report via letters from the Convener to the Chair of Swansea Public Services Board. These letters, together with responses from the Chair of the Local Service Board, will be placed on the appropriate agenda of the Scrutiny Programme Committee. In addition it is expected that these letters will be formally considered by Swansea Public Services Board at full meetings.

The Panel will also provide a progress report to the Scrutiny Programme Committee no less than twice a year.

7. Public Engagement

The Panel will seek to gather evidence from the public as an ongoing aspect of its work.

Meetings of the Panel will be open to the public to observe and an item for public questions will be included on each agenda.

To promote public awareness updates from the Panel will be provided through the Swansea Scrutiny website and shared through social media.

Letters and agenda packs will be published via the scrutiny publications page.

Agenda Item 5

Public Services Board Scrutiny Performance Panel Meeting Notes 12 April 2017

In attendance

Panel Members:

Cllr Mary Jones (Convener)
Cherrie Bija – SCVS

Cllr Chris Holley
Cllr Paxton Hood-Williams

Also Present:

Representatives of Mid & West Wales Fire & Rescue Service:
Cllr Janice Dudley, Chair
Mick Crennell, Deputy Chief Fire Officer

Officers:

Brij Madahar – Scrutiny Team

1. Apologies

Cllrs Uta Clay, Fiona Gordon, Paulette Smith and Mr Paul Newman.

2. Disclosures of Interests

None.

3. Public Questions

None.

4. Notes from Meeting held on 15 March and Matters Arising

It was noted that further information on specific ABMU Health Board activities supporting the Public Services Board (PSB) priority 'Independence of Older People' was awaited.

The Panel also requested Martyn Evans, Natural Resources Wales, be asked about progress in relation to their involvement with Queen's Dock (water quality) and the Swansea Bay Tidal Lagoon Project (Marine Licence).

5. Q & A Session with PSB Core Group Members

a Mid & West Wales Fire & Rescue Service:

Mick Crennell, Deputy Chief Fire Officer, made some opening remarks which referred to:

- the development of the Fire & Rescue Service and ambitions – focus of service shifting from response to prevention.
- their growing involvement in the community e.g. home safety, community safety and resilience, road safety, working with young people, protection of vulnerable people, which is helping to reduce demand for services and costs.

ACTION

Scrutiny
Officer to
email Martyn
Evans

- their contribution to the Wellbeing of Future Generations Act, particularly with their investment in prevention work. Panel Members were encouraged to look at their Corporate Plan for 2017-22 which shows clear links between objectives and priorities with Wellbeing Goals and Ways of Working.
- the impact of austerity on the service budget, and focus on diversification not shrinkage.
- examples of effective partnership working e.g. with the Welsh Ambulance Service so that there is a coordinated response to incidents. He highlighted the approach of the service to co-production, co-location, and collaboration.
- the importance of the Fire & Rescue Service being a member of the PSB and their support and commitment to this role – he welcomed the Welsh Government’s decision to make the Fire & Rescue Service one of the four statutory members.
- their involvement and experience with six PSBs and ensuring high level representation from the Fire & Rescue Service. (Mick Crennell is both on the Swansea PSB and Vice-Chair of the Neath Port Talbot PSB)
- specific activities which support Swansea priorities at various levels of the PSB e.g. in relation to ageing well.
- good progress made by the Swansea PSB, with the preparation of the Wellbeing Assessment which will inform future priorities

Link to Plan to be sent to members

Cllr Janice Dudley, Chair of the Mid & West Wales Fire & Rescue Service, added the following remarks:

- She sits on three PSBs, which are all at different stages of development.
- The Swansea PSB is Council-led but others experienced are partner-led – each has a different feel.
- It is still early days for PSBs and important to learn from good practice elsewhere – part of the challenge is about changing cultures, aligning goals, finding common ground, and making early successes to demonstrate the value of the PSB.

There was some discussion about the work of the Fire & Rescue Service, including resources such as the number of fire stations and fire fighters, callouts, and balancing incident response with prevention and protection activities, and training for staff involved in home visits to help them pick up on issues.

The following issues relating to the PSB were discussed:

- Public consultation and engagement on the Wellbeing Assessment
- The commitment of all partners and team working
- The idea of pooling resources to support PSB priorities.
- Differences between PSBs across the region.
- Challenges for the Swansea PSB.

- The need for the PSB to demonstrate outcomes for citizens.

Agreed that a letter is sent to Cllr Stewart, Chair of the PSB reflecting on the Q & A sessions with PSB Core Group Members, issues raised, and views / recommendations of the Panel.

Letter to be drafted

6. Convener's Letters

Correspondence with the Chair of the PSB relating to Panel meeting on 15 February was noted.

7. Annual Review of the Panel's Work 2016/17

The Panel reflected on the year's scrutiny work, experience and effectiveness. A summary of the year's activities and achievements was provided. Members were invited to share ideas to improve the effectiveness of future PSB scrutiny.

Panel Members reminded themselves of the overarching purpose of the Panel which is to consider what difference Swansea Public Services Board is making for citizens. The need for the Panel to see performance information about the PSB and reports on outcomes in the future was stressed by members, in order for the Panel to properly assess and comment on the difference made and its value. The Panel would expect to see evidence of the achievements of the PSB against agreed priorities and clear targets.

Panel Members felt that the Scrutiny Panel has generally worked well, although there was some concern about attendance levels over the past year.

The convener thanked everyone for their work and concluded the meeting. It was noted that future meetings of the Panel were to be confirmed, subject to the agreement of a new scrutiny work programme following the council elections in May.

The meeting ended at 11.00 am



CITY AND COUNTY OF SWANSEA

DINAS A SIR ABERTAWE

Cllr Rob Stewart
Chair of Swansea Public Services
Board

Please ask for:
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Overview & Scrutiny

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BY EMAIL

Our Ref
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Your Ref
Eich Cyf:

Date
Dyddiad:

9 June 2017

Summary: This is a letter from the Public Services Board Scrutiny Performance Panel to the Chair of the Public Services Board following the meeting of the Panel on 12 April. It reflects on the Panel's Q & A sessions over the last few months with members of the Public Services Board Core Group.

Dear Councillor Stewart,

Q & A sessions with the PSB Core Group Members

This letter provides you and the Public Services Board (PSB) with feedback following meetings of the Public Services Board Scrutiny Performance Panel with members of the PSB Core Group, during the last municipal year. The letter was held back due to the council elections in May and awaited confirmation of your re-election as council leader.

We understand that the Core Group is responsible for: planning the work of the PSB; setting the agenda for meetings; leading and managing the work streams; and reviewing and developing the PSB.

The Panel had already written to you following our meeting with Swansea Council for Voluntary Service (SCVS), one of the PSB's invited participants. We made you aware of concerns around their ability to contribute effectively to the PSB given financial pressures on the organisation, and asked how the PSB can develop a budget to facilitate the involvement of smaller organisations in supporting the work of the PSB who otherwise may struggle to contribute. We also asked for the PSB, as it develops a communications

strategy, to focus on community engagement and ways of taking forward co-production, and not just on promoting key messages.

We since met with Andrew Davies, chair of ABMU Health Board (and vice-chair of the PSB), Martin Jones, Chief Superintendent South Wales Police, Martyn Evans, Head of Operations South West Wales, Natural Resources Wales, and Mick Crennell, Deputy Chief Fire Officer, and Cllr Janice Dudley, Chair of the Mid & West Wales Fire & Rescue Service. Our sessions helped the Panel to understand the contribution Core Group Members and their organisations are making to the work of the PSB. A session with the Welsh Government representative, that will complete the series of Q & A sessions, will need to take place early in this municipal year.

This letter reflects on our Q & A sessions, issues raised, and the views and recommendations of the Panel, including any matters we would like the PSB to consider.

Commitment to partnership working

The Panel heard a clear commitment to the PSB from Core Group members, attributed in part to its statutory footing. There was a view that the change from Local Service Boards to Public Services Boards has provided a far better opportunity for engagement at the highest levels of each organisation.

We had the impression that all welcomed the opportunity to work together and saw how their organisation was connected to the improvement of health and wellbeing, and mutual dependencies in tackling the big issues facing Swansea. There was also recognition of the mutual benefits in delivering agreed objectives. Core Group Members demonstrated to the Panel how they are contributing to PSB priorities. We heard examples of work that is supporting the independence of older people (dealing with the challenges of an ageing population) and work focussed on providing a good start in life (investment in early years).

However, you should note that the Panel heard some concerns about the extent to which the PSB was operating as a team. All recognised that the PSB was still at the early stages of development and a challenge for all. It was clear to the Panel that there was much relationship building to do, changing of cultures, and 'thinking time' needed for effective collaboration to be achieved.

We acknowledged that Natural Resources Wales (NRW) was new to the Public Services Board, and the organisation saw this as an opportunity for strong connections to be made between the work of NRW and other partners. We saw evidence of their commitment to PSBs across Wales, and heard a strong view about the contribution NRW can make and its relevance to improving the quality of life. An argument was made for the PSB to raise the

importance of tackling the environmental issues that have a wider effect on the City and County of Swansea. This includes issues such as air quality, water quality, waste, climate change and renewable energy. This is something the PSB will need to think about as it develops its Wellbeing Plan and considers new objectives.

However, the Panel also realised that the extent to which the commitment to working together would be supported by financial contributions was an altogether more complex matter.

Pooled funding to tackle PSB priorities

The Panel asked about their position on pooled funding to support specific PSB projects, which we know is something you are trying to progress. We sensed that this was not straightforward. Whilst there was not an aversion, it was apparent that not all are convinced about the necessity or benefits of this approach. Given current austerity, there is more emphasis on the commitment of staff resources and its value, rather than financial contributions.

What appeared more important than any discussion about pooled budgets was the agreement of, and commitment to, shared objectives, i.e. seeing pooled budgets as a means to an end and not an end in itself. We were told that an alignment of budgets would then be more feasible or other ways to marshal resources for PSB projects would follow.

Partners, such as the Mid & West Wales Fire & Rescue Service, were keen to explore opportunities for co-production, co-location and collaboration that need not involve financial resources, but more effective use of staff resources.

In the case of the Police, we heard that they were unlikely to be in a position to contribute financially directly to the PSB but would instead focus on aligning their resources to support PSB objectives. We acknowledged that the police budget and service was not devolved to the Welsh Government. However, we heard about the other ways in which South Wales Police were funding projects benefitting Swansea, subject to a clear evidence base.

We did note that the Health Board has committed £10k to the PSB however the Panel is unclear about the purpose of this funding, and asks for your clarification. There was some confusion within the Panel about whether this was to support the running of the PSB or whether it is to support specific priorities.

We look forward to hearing more about developments on the issue of pooled funding, and in particular whether the commitment from partners to fund additional Local Area Coordinators has been achieved. The Panel feels that this will be a mark of the effectiveness of the PSB. Continued difficulty to

secure funding to support PSB priorities and objectives may suggest they are not high enough priority amongst partners and therefore not shared or that proposals lack a strong business case or confidence about impact.

Making a difference

We have already highlighted the need for the PSB to develop a performance management framework in order to be clear about actions, monitor progress against targets, and evaluate achievements and the effectiveness of the PSB.

One way in which the PSB can help to demonstrate its effectiveness is by communicating its work and achievements. The view from Core Group Members was that a greater promotion and publicity of successful collaborative working, showing what has changed 'on the ground', would increase awareness of good work that is going on and public confidence. Core Group members agreed that outcomes for citizens were paramount.

PSB arrangements across Wales

The Panel is aware of conflicting opinion about current arrangements for PSBs across Wales. We acknowledged the difficulty caused to some partners regarding the incompatibility of authority and regional boundaries. It was clear from our discussions that this posed a particular challenge for some of our partners, who, like the ABMU Health Board, would prefer a reduction in the number of PSBs and alignment with regional boundaries which they already operate under. Whilst not everyone may be happy with whatever arrangements are in place, we can see how this issue would affect the capacity for organisations to engage effectively in local priorities, which may differ across PSBs. The streamlining of the work and objectives of PSBs, within their regional footprint, appeared to be key to them, and the collaborative working between Merthyr Tydfil and Rhondda Cynon Taff authorities and partnership working in that area was cited as a positive example for others.

Although you have told us that it was difficult to identify good practice with the experience to date, partners shared their experience of working with other PSBs, and approaches elsewhere. We noted that there are variations in approach, for example in the preparation of Wellbeing Assessments, which have presented another challenge for those partners involved in more than one PSB. However the feeling was that there was an opportunity for learning from others, and there was a suggestion that examples elsewhere could help the Swansea PSB. A specific example of the experience in Bridgend PSB was mentioned where priority was given initially to developing partner relations and understanding about each other's roles, leadership, and priorities, through workshops, resulting in a more cohesive PSB. We noted

that this type of approach is now being adopted in Swansea following discussion and agreement by the Core Group.

Communities First Programme

Further to our discussion with you in February, there was agreement amongst Core Group Members that the PSB should discuss the impact of the ending of the Communities First Programme, to understand and consider how it can mitigate issues that may arise. The Panel would expect to see this as an agenda item at a forthcoming PSB meeting. There should be concern about the possible effects, which may cut across organisations, projects, initiatives and services within the partnership, and discussion about managing the transition.

Your Response

In your response we would welcome your comments on any of the issues raised in this letter. We would be grateful, however, if you could specifically refer to our request for you to:

- consider how the PSB can raise the importance of tackling the environmental issues that affect Swansea, and identify issues such as air quality, water quality, waste, climate change and renewable energy within PSB priorities;
- clarify the financial commitment from the ABMU Health Board to the PSB
- tell us about developments on the issue of pooled funding, and whether the commitment from partners to fund additional Local Area Coordinators has been achieved; and
- schedule a PSB discussion on the impact of the ending of the Communities First Programme.

I would be grateful if you could reply to this letter by 30 June 2017.

We will then include both letters in the agenda of the next available scrutiny meeting.

Yours sincerely,



Councillor Mary Jones

Convener, Public Services Board Scrutiny Performance Panel

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CITY AND COUNTY OF SWANSEA
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Councillor Mary Jones
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To receive this information in alternative format, please contact the above.
I dderbyn yr wybodaeth hon mewn fformat arall, cysylltwch â'r person uchod.

Dear Councillor Jones

PSB SCRUTINY PANEL

Thank you for your letter dated 9 June covering the Q&A Sessions with Core Group members.

It is good to hear your belief that there is a strong commitment to partnership working as this is a view that I share. I also agree that it is still early days in terms of the Well-being of Future Generations Act and that there are still things that need to be improved. The transition to Public Service Boards has certainly brought about a positive change for partnership working and we are all working to ensure that we make the most of the opportunity afforded by the Act. In relation to resources, it is also worth adding that partners contribute to the Delivery Groups and regular delivery of priorities on a daily basis.

I think it would be useful for the Panel to receive an update on the process of developing the Wellbeing Objectives that is now underway. Hopefully this is something that can be arranged as soon as the Panel has its meetings confirmed.

In respect of the specific issues you raise here are my comments.

COUNCILLOR/Y CYNGHORYDD
ROB STEWART
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Environmental Issues

In relation to your questions as to how the PSB can raise the importance of tackling the environmental issues that affect Swansea, and identify issues such as air quality, water quality, waste, climate change and renewable energy within PSB priorities then I can respond as follows.

We have begun thinking about our Wellbeing Objectives and Wellbeing Plan in a series of workshops with stakeholders and, as a statutory member, Natural Resources Wales are able to contribute fully to this process. Indeed, they have already begun to challenge other statutory members on how environmental issues might be better addressed.

I will also ask Natural Resources Wales to lead an item at a future Partnership Group Meeting to ensure full awareness and engagement with the environmental issues you raise.

ABMU Financial Commitment

You asked whether this commitment could be clarified and I am delighted to say that the Health Board have agreed to continue their contribution for this year.

Pooled Budgets / Local Area Coordinators

You asked about developments on the issue of pooled funding, and whether the commitment from partners to fund additional Local Area Coordinators has been achieved

Whilst partners are debating and negotiating the wellbeing objectives for the PSB, the issue of pooled budgets has come up. The key to pooling resources is being seen less as an issue of putting money into a single pot, and more about ensuring that organisational objectives are PSB objectives – making the PSB work the day job. As the process for developing objectives continues, how successful we are at this will become clearer. The Core Group has had a discussion about the Local Area Coordination (LAC) evaluation report at their recent meeting. They were impressed with the preventative impact that the initiative was having. It is worth remembering that the original

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commitment in the Ageing Well Action Plan was 'to consider' contributing funds to a joint LAC resource. They have done this and as a result of the conversations, the Fire and Rescue Service has agreed to a two year secondment of one of their officers into a LAC role. Interviews for this post will be taking place in July 2017. Other organisations suggested it would be more appropriate to consider once the wellbeing objectives had been agreed, and so we have agreed to revisit this in the Autumn/Winter. Again, the key to gaining further support will be the extent to which we are successful at focusing interventions on outcomes that all partners benefit from, rather than seeing them on a single agency basis.

Communities First

In relation to Communities First, I agree that all partners can play a role in mitigating the potential impact of this project discontinuing. I will ask the Planning Group to consider the transition plans the Council has in place in the first instance.

I trust these responses are useful.

Yours sincerely

COUNCILLOR ROB STEWART
LEADER & CABINET MEMBER ECONOMY & STRATEGY

COUNCILLOR/Y CYNGHORYDD
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Report of the Information, Research & GIS Team Leader

Public Services Board Scrutiny Performance Panel 30th August 2017

Briefing on Swansea Public Services Board's Well-being Assessment 2017

Purpose	This report provides the Panel with the key findings of Swansea Public Services Board's Local Assessment of Well-being 2017 and an update on the overall process.
Content	This report outlines how the assessment has progressed, especially since the Panel discussed the draft in January, and future planned developments. A summary of the evidence within each primary driver is included as an appendix, with a link to the full document in the report.
Panel Members are being asked to	Discuss the report and assessment and identify if there are any comments and/or recommendations to be reported back to the Public Services Board and/or PSB Research Group.
Lead Councillor(s)	Councillor Mary Jones, Convener of Public Services Board Scrutiny Panel
Report Author	Steve King, Information, Research & GIS Team Leader Tel: 01792 635710 E-mail: steve.king@swansea.gov.uk

1. Introduction

- 1.1 The Well-being of Future Generations (WFG) Act specified that each Public Services Board in Wales must prepare and publish a local Well-being Plan, setting out its local objectives and the steps it proposes to take to meet them, no later than one year after the local government elections. One year before that, each Board must "*prepare and publish an assessment of the state of economic, social, environmental and cultural well-being in its area*".
- 1.2 The 2017 assessment, finalised and approved in April, aims to provide an analysis of the state of well-being in Swansea, and its findings will have a major impact in choosing the objectives to be set out in the local well-being plan. The board must also explain in their well-being plan how their local objectives and any steps they propose to take have been set with regard to the evidence base and matters mentioned in the assessment.
- 1.3 The Panel has previously received briefings related to the development of the assessment. On 21 March 2016, *Driver Diagrams and the Well-being Assessment* included an outline of the driver diagrams (that were initially developed for the One Swansea Plan), and an update on the process for preparing the well-being assessment.

2. The assessment consultation

- 2.1 On 18 January 2017, the Panel considered an item *Consultation on the Draft Well-being Assessment*, which provided the opportunity for formal consultation with scrutiny, as required by the Act. This Panel meeting was just ahead of the start of the general consultation period for the draft assessment.
- 2.2 The Well-being Assessment consultation ran from 23 January to 28 February 2017. It included consultation on the draft assessment with the statutory consultees identified in the Act (such as the Future Generations Commissioner), and a separate public survey seeking local views on well-being. It was advertised through Swansea Council's website, intranet and Facebook page, Swansea Libraries, local GP practices, PSB partners, equality groups and all statutory consultees. In total, 159 survey and 10 organisation responses to the consultation were received.
- 2.3 At the close of the consultation, responses (organisation and public) were collated for consideration at a two-part meeting held on 14 and 15 March. These meetings were attended by the 'outcome leads' (who were mostly responsible for developing chapter content to that point) plus PSB statutory member representatives – ABMU Health Board, MAWW Fire, Natural Resources Wales and the Council.
- 2.4 The proposals received, and the PSB's agreed response, are summarised in the Consultation Feedback Report (Assessment Annex 5, Table 2). Responses were categorised in four ways:
- A - the assessment was amended
 - N - after consideration no change should be made
 - R - Research Group to consider this issue as part of the development of the assessment in 2017/ 2018
 - P - an issue that the Public Services Board will consider at one of its meetings over the next 12 months.

In the limited number of weeks following, outcome leads considered and made any further amendments that were possible – the 'A' responses above.

- 2.5 Members will recall that the Panel submitted its own response to the consultation. This is included within Annex 5 to the assessment (Consultation Feedback Report), with points made summarised as items 54-58 of the Table of Recommendations. For ease of reference, the table extract is attached as Appendix 1. A copy of the Panel's full response can be found on pages 132-134 of the report (assessment annex 5).
- 2.6 Following consideration of proposals received, and some further minor modifications agreed at the PSB Core Group meeting, the revised assessment was approved on 12 April. The final document and its annexes are now available via the web page www.swansea.gov.uk/psbassessment.

3. Summary findings of the final assessment

- 3.1 In line with the consultation draft, the final assessment is structured around Swansea PSB's six well-being outcomes, which are:
- Children have a good start in life
 - People learn successfully
 - Young people and adults have good jobs
 - People have a decent standard of living
 - People are healthy, safe and independent
 - People have good places to live, work and visit.
- 3.2 These outcomes represent the kind of place the PSB would like Swansea to be and reflect the objectives designed to address health inequalities set out in the 'Fair Society Health Lives' report (The Marmot Review), as well as aspirations to tackle poverty and reduce economic inactivity. They were originally developed in partnership in 2015 and reviewed by the PSB in 2016, to ensure a good fit with the national well-being goals.
- 3.3 For each outcome a small number of 'primary drivers' have been identified – those things that need to be in place if our well-being outcomes are to be a reality; and to break down the often complex concept of well-being into recognisable issues.
- 3.4 For each of the primary drivers a well-being score from between 0 and 10 was suggested based on the available evidence – where 0 is the worst things can be and 10 the best. The well-being scores are not 'scientific' measures, but judgements made at a particular time by particular people, and will always be contentious. However, they have benefits: by providing a focus for debate; for getting people engaged and involved; for assessing the overall balance between assets / problems and qualitative / quantitative evidence; and providing a focus for improvement and assessing progress.
- 3.5 Appendix 2 of this briefing serves as a short summary of the full assessment document, showing the overall structure of outcomes and primary drivers, the individual driver diagrams for each of the outcomes, and the agreed well-being score and evidence summary for each of the 19 primary drivers.

4. Developing the assessment

- 4.1 Whilst the 2017 assessment is now complete, there is still a great deal of further work to be done. There is plenty of scope for the assessment to be improved and a number of issues raised in the consultation that could not be addressed in time. Some gaps in the evidence have also been identified and these will need to be considered, either locally or nationally.
- 4.2 The Research Group, a sub-group of the PSB which includes researchers and analysts from a number of different public and voluntary sector bodies, is responsible for compiling the broad range of evidence that went into the assessment. A number of proposals were identified for the group to consider further. The proposals range from single observations to more general,

recurring themes (i.e. with similar points made in a number of separate responses).

- 4.3 Amongst the most frequently recurring feedback included the following:
- The need for additional local area and spatial analysis, including by Community Area
 - Further analysis of long-term / future trends across our outcomes and drivers.
- 4.4 The full list of proposals to be considered further by the Research Group is included in Annex 6 to the Assessment. A number of additional matters from the consultation to be referred to the PSB or Planning sub-Group are also listed in this Annex.

5. Preparing the well-being plan

- 5.1 As previously noted, the main purpose of the assessment is to help Swansea Public Services Board identify a small number of well-being objectives and inform the emerging Well-being Plan for Swansea – a plan that aims to make a real difference for citizens. The plan will contribute to the seven national well-being goals that have been set out in the Act.
- 5.2 A multi-agency PSB Planning Group has been set up to produce this plan by May 2018, as required by the WFG Act. The developing process will draw on the content of the well-being assessment and includes:
- drafting a set of local objectives and steps to address them
 - receiving advice from the Future Generations Commissioner
 - gathering information from partners
 - undertaking Integrated Impact and Equality Assessments
 - consultation with the public before the final objectives are agreed.
- 5.3 In recent months, workshops have been held which explored potential strategic priorities for the PSB, areas of work where collective action would add value, key issues emerging from the well-being assessment, and other work of key stakeholders which might inform the setting of objectives.
- 5.4 As a result of this, the PSB will identify key themes where intervention is needed and draft potential objectives. Throughout this process there will be opportunities for the public and other interested stakeholders (including the Panel) to contribute.

6. Recommendations

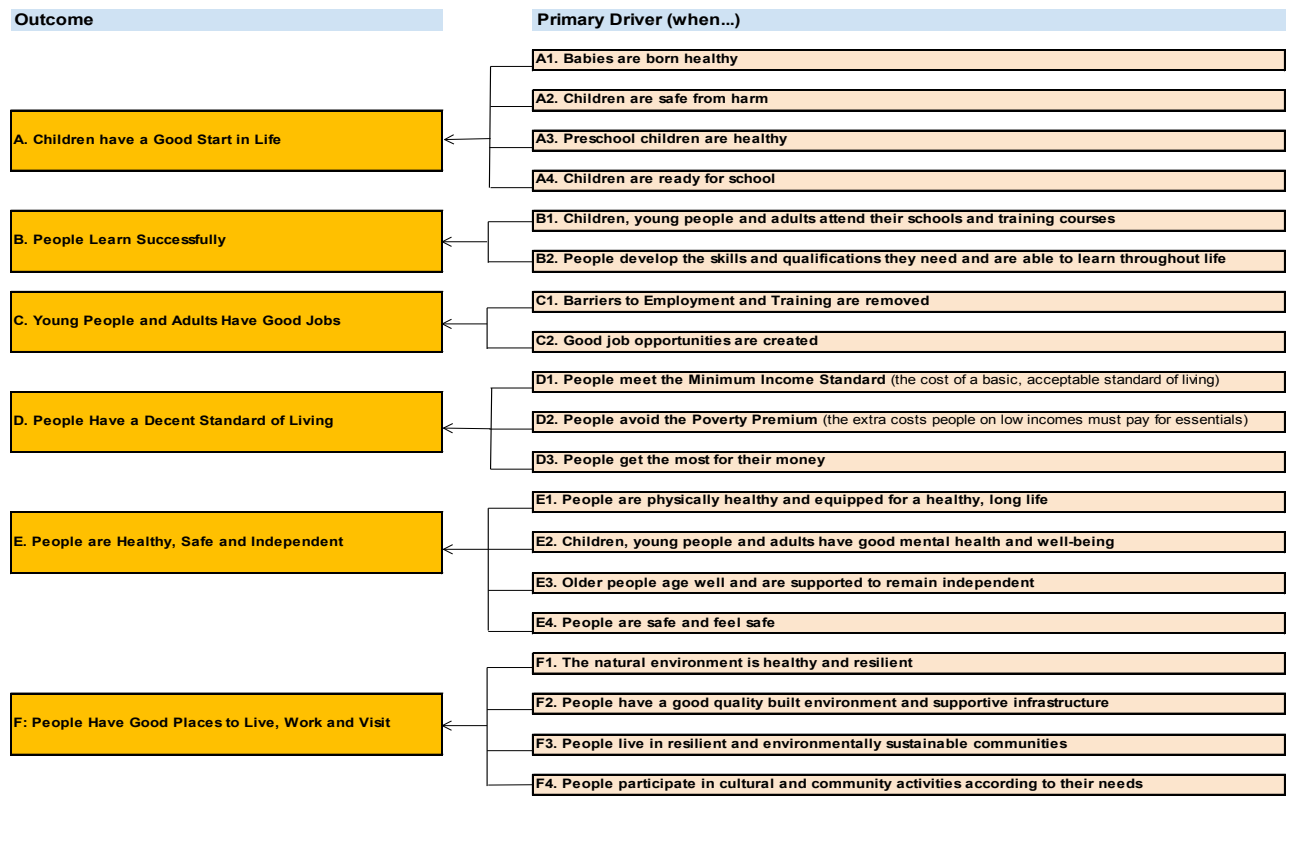
- 6.1 The Panel is asked to discuss the report and assessment and identify if there are any comments and/or recommendations to be reported back to the Public Services Board and/or PSB Research Group.

Appendix 1: Consultation Feedback report – summary of Scrutiny Panel proposals and PSB response

Proposals	Response after consideration
<p>54) General</p> <p>There is a need for a plain English summary to make the Wellbeing Assessment more accessible.</p>	<p>A</p> <p>An accessible summary will be prepared. A summary document was previously prepared for the consultation.</p>
<p>55) General</p> <p>It appears that the comparative data used to inform the scores for the drivers is based on a comparison only with other Welsh authorities, however the Panel felt that the comparative data should be widened to include best performing authorities from across the UK for a more accurate picture of how well Swansea is performing, given that Wales is not necessarily best performing. Similarly, strategy/objectives should be set against best in class – particularly where we have scored ourselves highly.</p>	<p>R</p> <p>For consideration by the Research Group as part of the evaluation of the assessment.</p>
<p>56) E2: Children, Young People and Adults have Good Mental Health and Wellbeing</p> <p>The score given for E2 was too high, based on the findings from the scrutiny inquiry into CAMHS (Children’s and Adolescents Mental Health Services), which found a concerning lack of service provision for children and young people with mental health issues.</p>	<p>A</p> <p>Agreed that the current score for this driver should be 4. The public survey also suggested a lower score (from 5 to 4) – see point 7.</p>
<p>57) General</p> <p>Findings from other scrutiny work/inquiries should inform the Wellbeing Assessment.</p>	<p>A</p> <p>Key points from relevant scrutiny inquiries have been included within outcome chapters B, D, E and F in the final 2017 assessment.</p> <p>Also R: for further, on-going consideration by the Research Group.</p>
<p>58) General</p> <p>Statements within the Wellbeing Assessment should be clear whether they are based on fact or opinion and if based on data then clearly referenced, for example, outcome D states that the majority of people living in Swansea are not in income poverty.</p>	<p>A</p> <p>Outcome leads reviewed their chapters and made any changes considered necessary.</p>

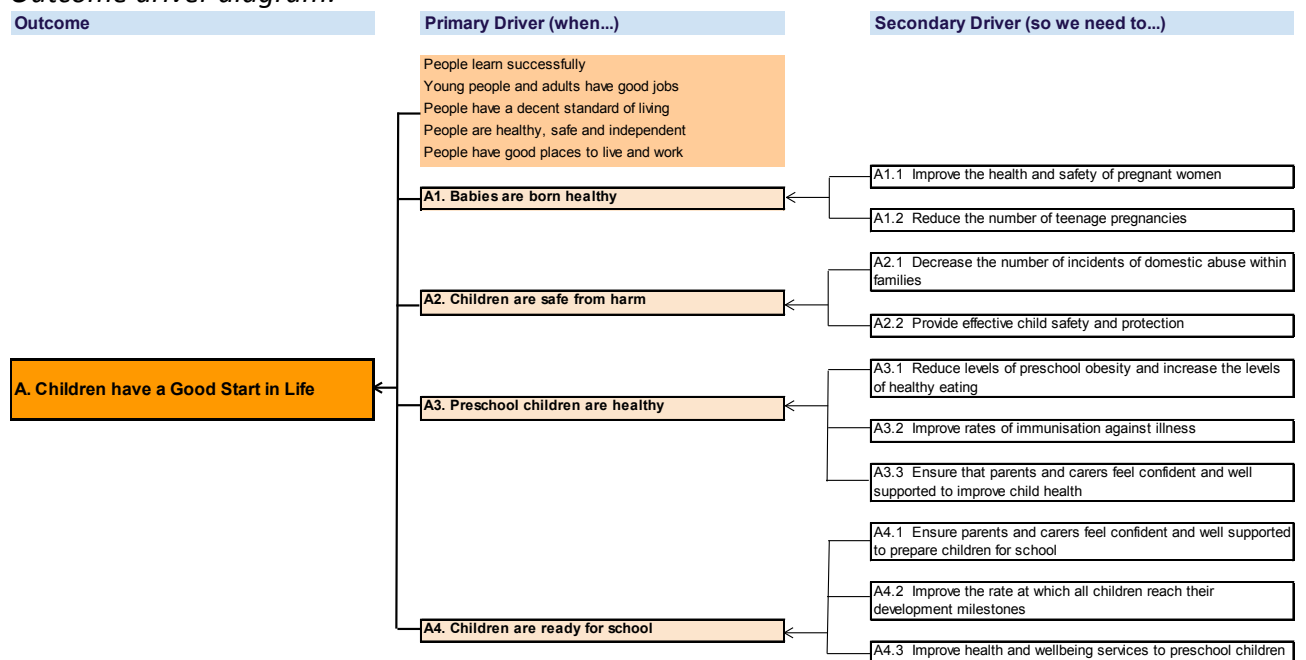
Appendix 2: Assessment of Local Well-being 2017 – Summary

Outcomes and Primary Drivers – overall diagram



➤ Outcome A: Children have a good start in life

Outcome driver diagram:



Primary drivers, well-being scores and summaries:

A1: Babies are born healthy

6 – The suggested well-being score reflects a judgement that Swansea is not dissimilar to the Wales average in many respects, and that a number of positive initiatives are in progress. However, the challenges for Swansea include the persistent high smoking rates, poor diet and low levels of physical activity as reflected in the numbers of overweight and obese pregnant women, and the need to support positive mental health and help strengthen resilience for vulnerable families. A major challenge for Swansea lies in addressing the inequalities in health between people living in the least and most deprived communities and the variations between these communities in breastfeeding rates, low birth weight and under-18s conception rates in particular.

A2: Children are safe from harm

6 – Substantial multi-agency work is taking place around domestic abuse and its effects on children but this continues to be a major challenge for Swansea. Safeguarding and child protection arrangements are strong and specialist support is available through a number of different projects and initiatives across Swansea. However, parental drug and alcohol misuse and mental ill health which have significant impacts on children's experiences and the ability to keep them safe from harm also continue to present significant challenges in communities across Swansea.

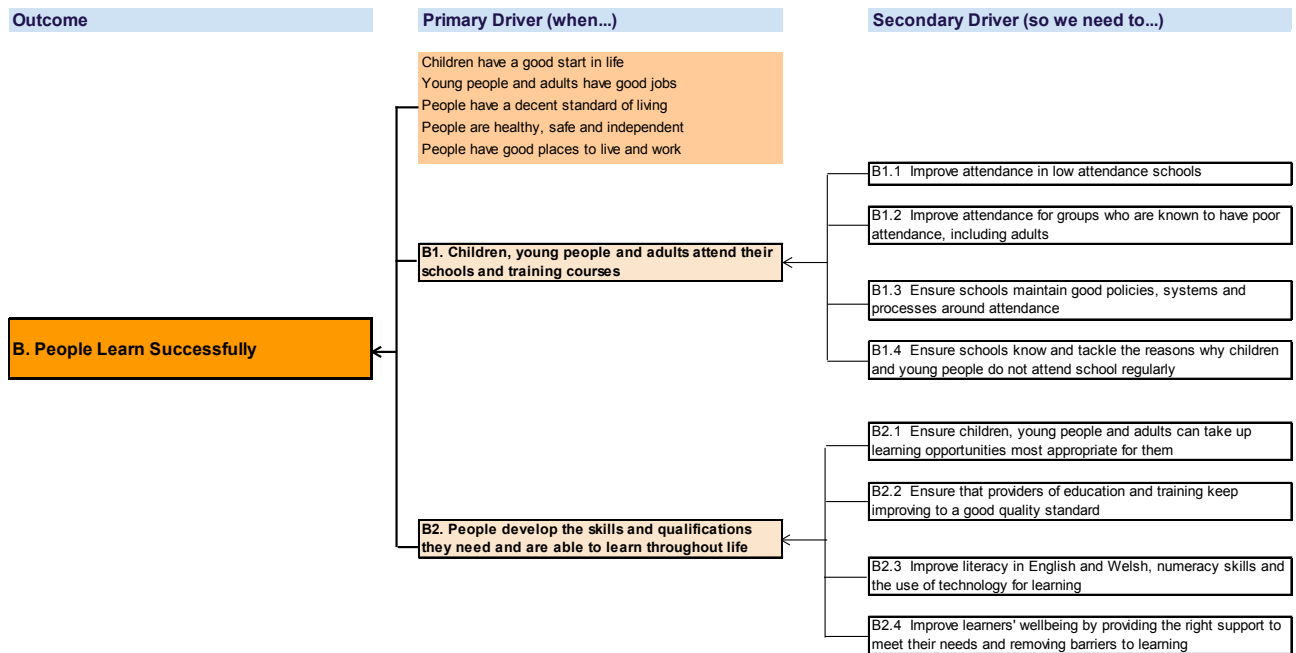
A3: Preschool children are healthy

5 – There are some aspects which are encouraging, and significant strategic and local activity around pre-school child health. However, the challenges for Swansea lie in addressing childhood obesity, poor oral health, the low uptake of routine childhood vaccinations and the incidence of adverse childhood experiences (ACEs). The available evidence indicates that these challenges are greatest in areas of deprivation where health inequalities persist between our communities.

A4: Children are ready for school

5 – This score reflects how ready Swansea children are coming into school, and the quality, reach and quantity of early years provision. Whilst overall activity is strong, helped by the Early Years Strategy, the aim remains to narrow the gap and inequalities in developmental milestones across the social spectrum.

➤ Outcome B: People Learn Successfully



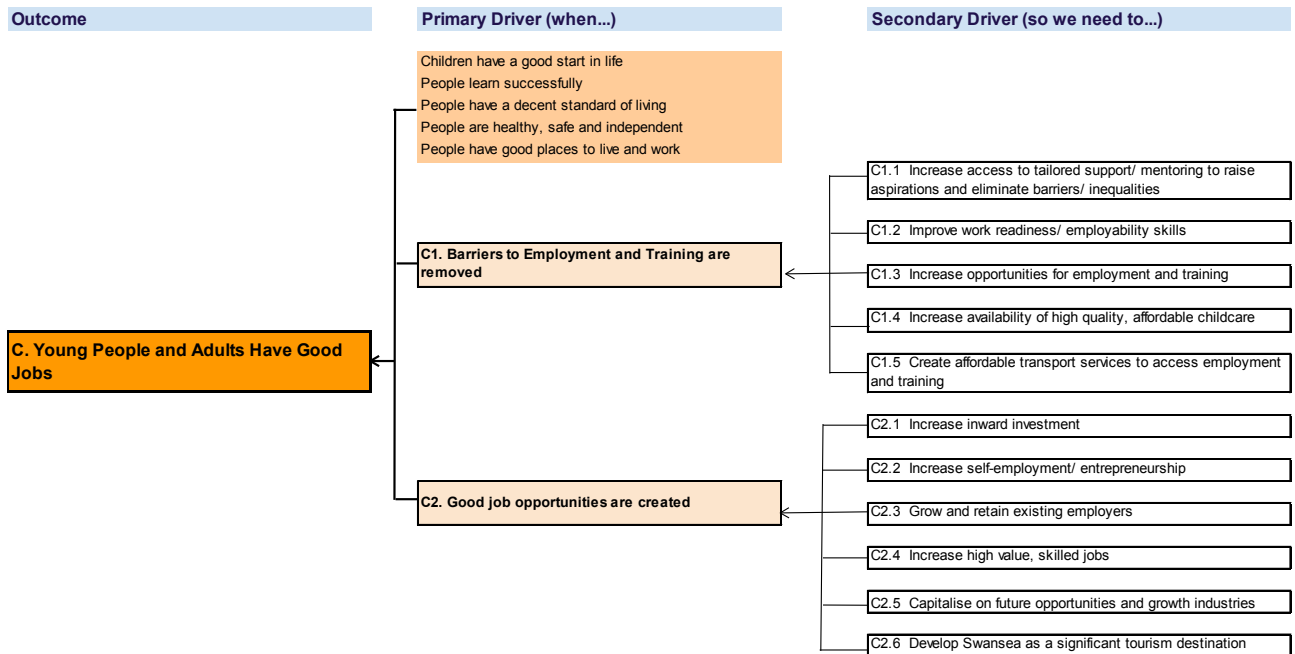
B1: Children, young people and adults attend their schools and training courses

6 – Attendance in both primary and secondary schools has improved in recent years at a rate faster than that seen nationally in Wales. Swansea attendance is currently in the second quartile compared to the other 21 Welsh local authority areas, and can improve further once a minority of schools where attendance is still an issue show better performance.

B2: People develop the skills and qualifications they need and are able to learn throughout life

6 – Results for Swansea at key stage 4 in 2015 and again in 2016 are in the top quartile of Welsh local authority areas, and have continued to improve at a rate faster than that seen nationally. Value-added measures (which are used to show pupil progress) placed Swansea in top position in 2015 in Wales. Estyn have acknowledged that the secondary schools in Swansea are the best performing group of such schools in Wales. However recent analysis for post-16 education suggests that performance is more patchy at that level.

➤ Outcome C: Young People & Adults Have Good Jobs



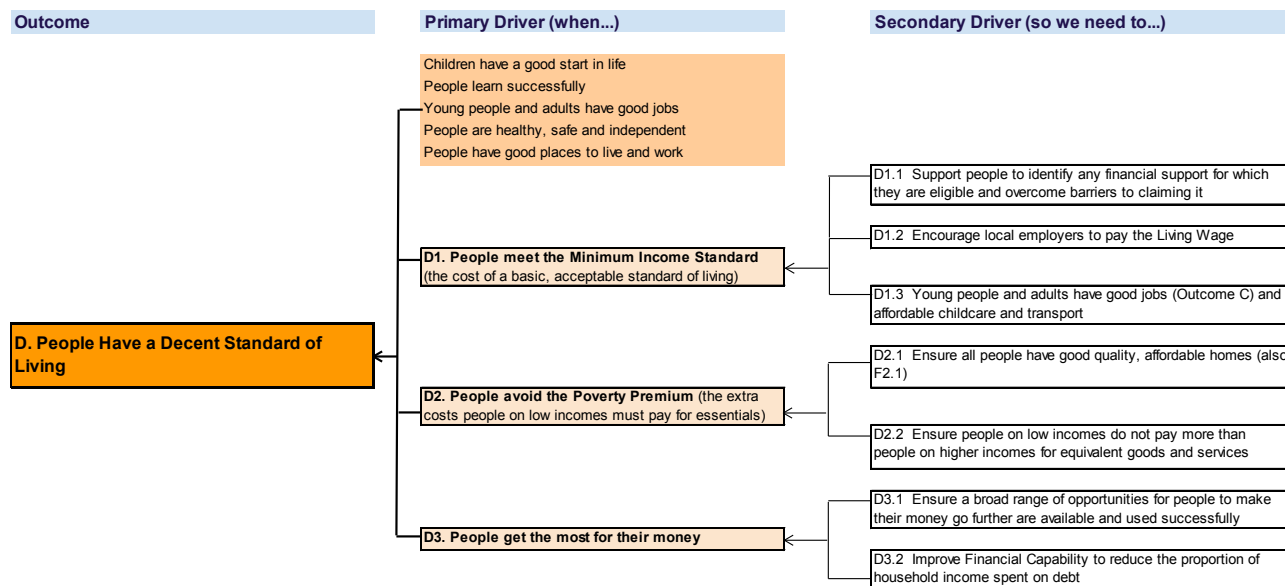
C1: Barriers to Employment and Training Are Removed

4 – There are some good things happening in Swansea (e.g. a wide range of different provision available) and there has been a gradual increase in the employment rate. However, Swansea still has far too many working age people who are not in work and more work needs to be done to address the barriers to employment and training to generate a step change in this driver.

C2: Good Job Opportunities are Created

4 – There is evidence that Swansea’s productivity gap (GVA) is narrowing, but the gap is still significant and needs to be addressed to facilitate the creation of more ‘good jobs’. There are also currently a relatively small number of businesses in Swansea generating economic activity compared with the UK average and workplace earnings are significantly lower by the same comparison. There are positive signs that our Universities’ expansion plans and potential City Deal investment could generate further economic activity and good jobs, but more work will be required to address perceived recruitment problems.

➤ Outcome D: People Have a Decent Standard of Living



D1: People meet the Minimum Income Standard (the cost of a basic, acceptable standard of living)

4 – Most people in Swansea are not in income poverty; but for those who are in poverty, well-being is low and this adds to the poverty trap. More could be done locally to improve well-being for people on low incomes.

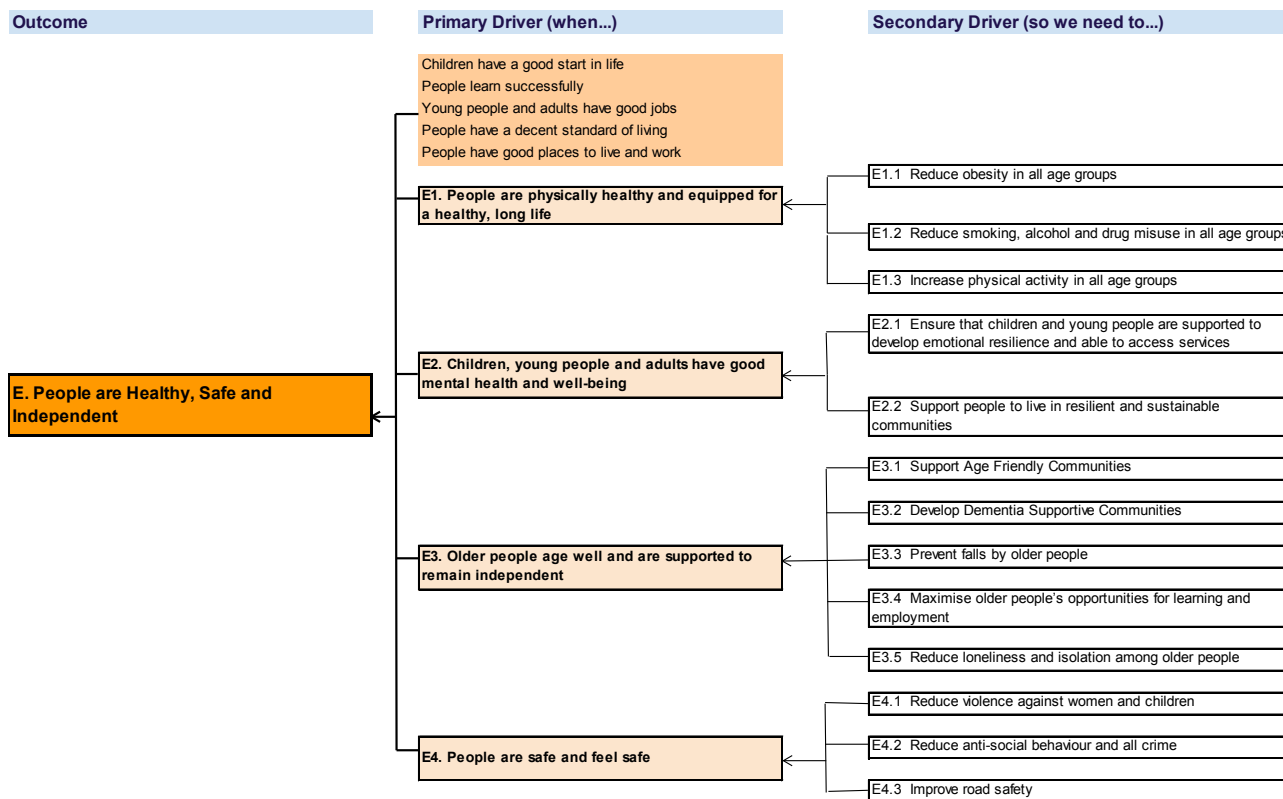
D2: People avoid the Poverty Premium (the extra costs people on low incomes must pay for essentials)

3 – In Swansea, households in poverty are very much subject to the Poverty Premium and there is not a coherent strategy for either addressing this or mitigating its impacts. However, small pockets of work trying to reduce amounts spent on fuel and credit are happening.

D3: People get the most for their money

3 – In Swansea, people only get the most for their money if they are already quite well-resourced with knowledge and information, well connected digitally and able to get around easily to take advantage of deals. The people least likely to be in this situation are those already suffering the impacts of poverty, and more could be done to join up activities and ideas to bring more improvements to the community.

➤ Outcome E: People are Healthy Safe and Independent



E1: People are physically healthy and equipped for a healthy, long life

4 – These issues are challenging as this is not just about providing services but also trying to change behaviour. So there will be a need for other services such as early years or those addressing environmental issues to influence the outcomes and support the changes aspired to.

E2: Children, young people and adults have good mental health and well-being

4 – Improvement is challenging as it relies on many other factors other than health and will need support from other work streams. For example levels of deprivation, access to education, levels of unemployment, good housing; environmental issues such as green space and access to facilities.

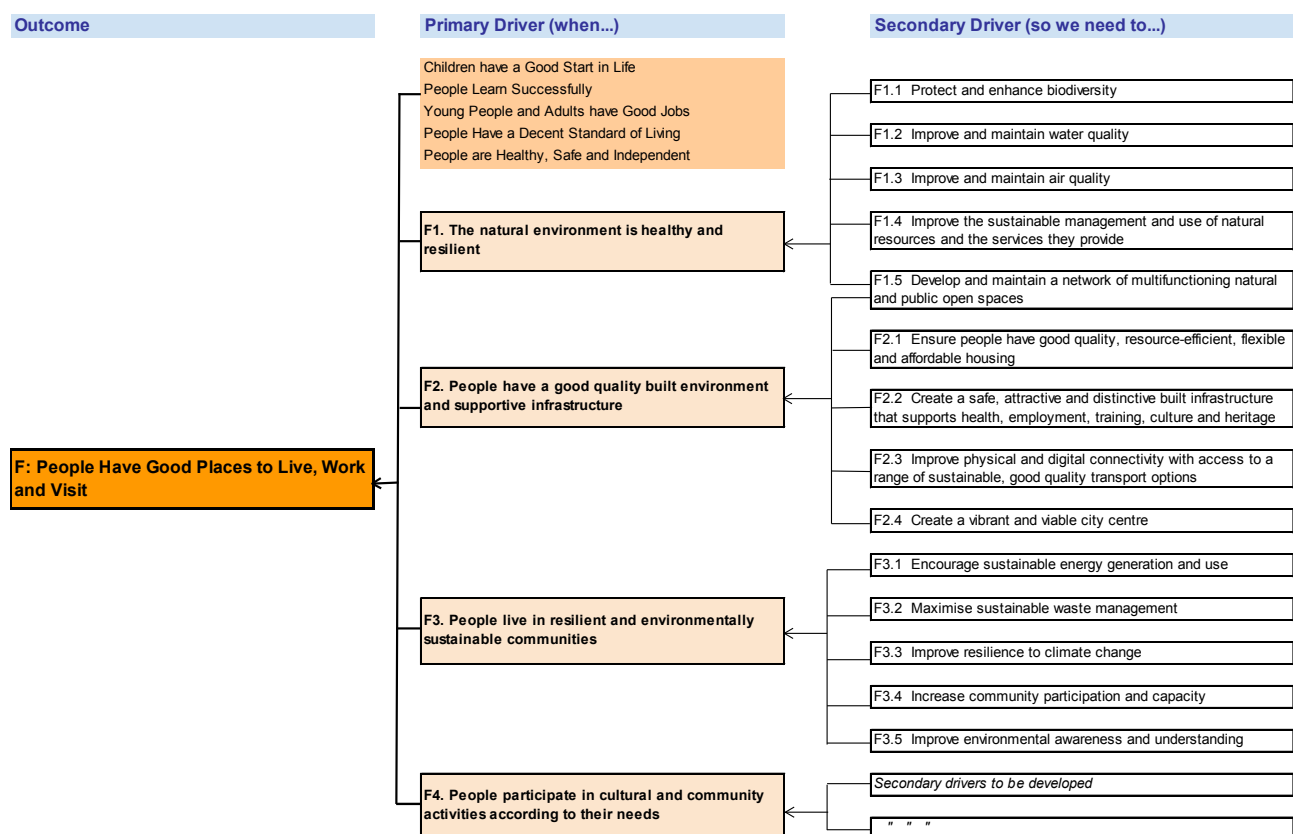
E3: Older people age well and are supported to remain independent

5 – Whilst there is some effective work taking place there is a need for more information regarding the impact that the year on year increase in life expectancy of the people of Swansea is likely to have on services. There are also gaps in our knowledge regarding area needs to allow for targeted work to take place.

E4: People are safe and feel safe

5 – Substantial work is ongoing regarding reducing violence against women and children, domestic abuse and sexual violence - linked with driver A2. Whilst the deaths/casualty figures of young drivers and passengers are reducing against the 2020 target, the cost to society of this type of incident is high for services (such as ambulance, police and health), and the families concerned. Extensive work is ongoing regarding anti-social behaviour within Swansea.

➤ Outcome F: People Have Good Places to Live, Work and Visit



F1: The natural environment is healthy and resilient

5 – Certain aspects of our natural environment are in a positive situation but the continuing loss of biodiversity and accessible greenspace, along with the ecological status of our waterbodies and poor air quality in some areas, give serious cause for concern as these are likely to have an adverse impact on everyone’s well-being. Ecosystem services need to be recognised and utilised more effectively and sustainably to ensure wellbeing can be improved now and sustained in the future.

F2: People have a good quality built environment and supportive infrastructure

4 – Whilst there have been some positive developments and improvements to urban areas in recent years, Swansea is still falling well short of its potential as a regional centre and

there remain significant deficiencies in the level, range and quality of housing and supportive infrastructure in both urban and rural areas. The quality of our homes and the wider built environment can have a significant direct impact on our health and wellbeing.

F3: People live in resilient and environmentally sustainable communities

4 – Some aspects of community resilience and sustainability are improving, such as waste management, reduction in flood risk and renewable energy generation. However, greater community engagement and participation will be required if the necessary changes in lifestyle and practices are to be realised and the negative impacts of climate change on well-being minimised.

F4: People participate in Swansea's cultural and community activities according to their needs

6 – There is a high regard and positivity felt for the cultural offer across Swansea, with high take-up, availability and diversity in the offer. However, community involvement could be further developed in some areas.

Agenda Item 9

Public Services Board Performance Panel
Wednesdays at 10am
Work Plan 2017/18

<u>Meeting Details</u>	Items to be discussed
<p>Committee Room 5 Guildhall 10am – 12pm (9.30am Pre-Meeting when required)</p>	
<p><u>Meeting 1</u> Wednesday 30th August 2017</p>	<ul style="list-style-type: none"> • Terms of Reference • Wellbeing Assessment review and briefing Steve King – Information, Research & GIS Team Leader • PSB Update – Officer Briefing Chris Sivers – Director of People • Draft work plan discussion
<p><u>Training</u> Wednesday 13th September 2017 10am – 11.45am Committee Room 3C Guildhall</p>	<ul style="list-style-type: none"> • PSB/Wellbeing and Future Generations Scrutiny Information Session Penny Gruffydd – Sustainable Policy Officer
<p><u>Meeting 2</u> Wednesday 25th October 2017</p>	<ul style="list-style-type: none"> • Potential pre-scrutiny of plan
<p><u>Meeting 3</u> Wednesday 13th December 2017</p>	<ul style="list-style-type: none"> • Objective 1 Review • Objective 2 Review
<p><u>Meeting 4</u> Wednesday 14th February 2018</p>	<ul style="list-style-type: none"> • Objective 3 Review • Objective 4 Review
<p><u>Meeting 5</u> Wednesday 11th April 2018</p>	<ul style="list-style-type: none"> • Annual Review of panels work – what went well, ideas for next years' work plan